

## Oman Customs Update – 4<sup>th</sup> January 2020

In accordance with the new guidelines introduced by Customs effective from 1<sup>st</sup> January 2021, please note the following updates related to Import shipments to Oman:

- Any shipment weighing more than 30 Kg has to be cleared at the land border / under a separate Bill of Entry. This does not apply for shipments arriving by Air.
- For any shipment containing medical equipment and medicinal content, the consignee must obtain the endorsement on the Commercial Invoice by the ministry of health.
- For any non-educational Books, ministry of Information approval is required on the invoice.
- For all communication equipment including mobile devices, Telecommunication Regulatory Authority (TRA) approval is required.
- The bill of entry related to such shipments must include the consignee's Bayen registration Code.
- In order to minimize the service impact related to clearing any shipment falling under above category, the consignees must attend to the following in advance:

### 1. Register the company details in the Bayen system

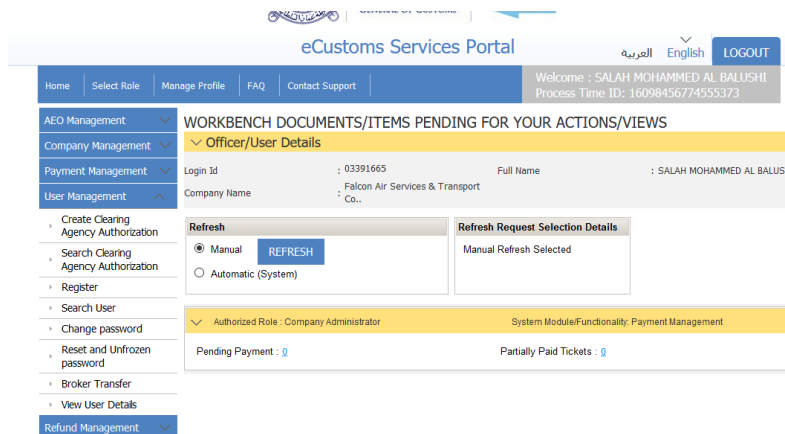
<https://www.customs.gov.om/esw/jsf/secure/esw/common/RegisterCompany.xhtml?locale=en>

#### a) Login – Company Administrator



The screenshot shows the login page of the eCustoms Services Portal. At the top, there are logos for the Royal Oman Police, Sultanate of Oman, Directorate General of Customs, and the Bayan logo. The page title is "eCustoms Services Portal" with language options for English and العربية, and a LOGOUT button. Below the header, there is a "Select" dropdown menu. Underneath, it says "Please Select Login Role:" followed by a dropdown menu currently set to "CYADM - Company Administrator". A "SUBMIT" button is located at the bottom of the form.

#### b) Select User Management



The screenshot shows the user management page in the eCustoms Services Portal. The page title is "eCustoms Services Portal" with language options for العربية and English, and a LOGOUT button. The user is logged in as "SALAH MOHAMMED AL BALUSHI" with a process time ID of "16098456774555373". The page has a navigation menu on the left with options like Home, Select Role, Manage Profile, FAQ, and Contact Support. The main content area is titled "WORKBENCH DOCUMENTS/ITEMS PENDING FOR YOUR ACTIONS/VIEWS" and "Officer/User Details". It displays user information: Login Id: 03391665, Full Name: SALAH MOHAMMED AL BALUSHI, and Company Name: Falcon Air Services & Transport Co.. There are two sections: "Refresh" with radio buttons for "Manual" (selected) and "Automatic (System)", and "Refresh Request Selection Details" with a "Manual Refresh Selected" box. At the bottom, it shows "Authorized Role: Company Administrator", "System Module/Functionality: Payment Management", "Pending Payment: 0", and "Partially Paid Tickets: 0".

c) Select “Clearing Agency Authorization

2. **Authorize the clearance of Import shipments.** The following codes has to be entered in order to authorize the clearance **Adwa Shinas – C00005540** and **Falcon Air Services & Transport Co LLC. C00002485** . Please provide the authorization for a minimum one year period in order to avoid future clearance delays.

3. **Please share a screenshot of the above approval for our records by emailing to [brokerage.om@fastcooman.com](mailto:brokerage.om@fastcooman.com)**
4. If the shipments require a license/ permit, share the details of the permits in advance with the Oman Customs clearance team by email - [brokerage.om@fastcooman.com](mailto:brokerage.om@fastcooman.com) . Please ensure you mention the tracking ID of the shipment for the relevant permit.
5. The consignee Mobile Number is a mandatory requirement on the shipment label.

If the consignee wishes to use the services of UPS Oman to obtain the Bayen Authorization, following charges will be applicable:

- Registration Fee – OMR 10
- Processing Fee – OMR 05

We thank you in advance for your co-operation in this regard. For any clarifications, please email [brokerage.om@fastcooman.com](mailto:brokerage.om@fastcooman.com) or [aalrahbi@ups.com](mailto:aalrahbi@ups.com) .

**End.**